Zendesk Professional Services

Suite Transition Services

Help for existing Zendesk customers to move from standalone products to the ultimate CX solution – Zendesk Suite.

Partner with our CX experts to launch new channels and maximize all Suite features and functionality to provide your customers with a complete omnichannel support experience.

Suite Transition Services packages include:

Suite Transition Starter	Suite Transition Pro	Suite Transition Premium	Suite Transition Custom
$8K | €7.2K | £6.5K Launch up to 1 Channel	**$15K | €13K | £12K** Launch up to 2 Channels	**$25K | €22K | £20K** Launch up to 3 Channels	**Scope based pricing*** Teams with unique requirements
Account Review	Account Review	Designated Project Manager	Anything in Premium and more (If applicable)
Discovery & Design Sessions	On-Demand Training	Account Review	Data Migration Services
Collaborative Configuration - Support Suite	Design Workshops (2)	Design Workshops (3)	Custom Application/Integrations
On-Demand Training	Functional Design Document	Functional Design Document	Sunco Implementation
Suite Rollout Checklist & Review	Collaborative Configuration - Support Suite	Functional Configuration - Support Suite	Live Training
	Technical Guidance	Technical Guidance	Custom Guide Them Development
	Suite Rollout Checklist & Review	Suite Rollout Checklist & Review	Add'l Customizations
		Pre/Post Roll Out Support	

*Custom Suite Transition packaging and pricing available upon request.
**Assumption: Support has already been configured & not in scope for these offers. Optimization for Support can be assisted via an add-on

Please Note: **Suite Transition Services are only available for existing Zendesk customers who have not yet moved to a Suite plan.**